

Based on a recent survey AIG conducted in December 2020, nearly 50% of the respondents rated home assistance services as one of the most important benefit when making a decision to purchase home insurance.

We are pleased to announce that AIG has launched a 24/7 HomeCare Service hotline for our existing and new personal property customers with effect from 1 August 2021.

The HomeCare Service hotline number is 6419 3008 (24 hours) and the consultant will be able to arrange for emergency assistance for the following services:

- Pest Control
- Electrician
- Plumber
- Locksmith

Please refer to the table below for the coverage limits.

Product	Number of services for each policy period (12 months)	Complimentary service amount limit per incident
<ul style="list-style-type: none">• Premier Client Solutions	3	S\$100
<ul style="list-style-type: none">• Enhanced Public Housing Content Insurance• Public Housing Protection Plan• Homes Complete• Homes Advantage Package• Home Advantage Ala Carte• Loyalty Homes Cover• Enhanced Loyalty Homes Cover	2	

Do note that if the service cost exceeds S\$100, the excess would need to be paid by the customer to the service provider directly once the repair work is completed.

If you need more information about AIG's home insurance products, please visit www.aig.sg/personal/home-insurance and select the respective product for more information.